



Quick and Easy Steps to Helping Someone in Need!

A project of the American Bar Association, Free Legal Answers was created to increase access to advice and information about non-criminal legal matters for those who cannot afford legal assistance. It is a secure website where low-income Illinois residents can ask a lawyer for help with a legal issue. Volunteer lawyers then log onto the site and provide assistance. It is a virtual walk-in legal clinic administered by PILI.

TO REGISTER:

- Navigate to your state site (il.freelegalanswers.org).
- Click on Sign In.
- Under "I am an Attorney," enter your email address or law license number and password, then click Login.
- You will be prompted to verify your attorney status. If the statement is true for you, click Yes. It may take up to one business day for you to be approved.

TO ANSWER QUESTIONS:

- Look over the Available Questions Queue for a question that is interesting and you feel comfortable answering. You can sort and filter the questions in the queue to focus on the types of question you wish to answer.
- Check the parties listed to see if you are aware of any conflicts. Illinois Rules of Professional Conduct 6.5 applies to limited scope legal assistance, including Free Legal Answers. Visit our Volunteer Resources Page at www.pili.org/legal-answers-resources for more information.
- Select a question under the Subject column.
- Choose Answer Now.
 - You also have the option to answer later (you will have three days to submit a response).
 - You may also return the question to the queue for someone else to answer.
- Enter your response
 - Attach any documents that may be helpful to the client.
 - Click on Training Resources to find helpful tips to assist you in answering questions or visit our Volunteer Resources Page at www.pili.org/legal-answers-resources.
- Click Submit.

Thank you for your pro bono service!

*For more information, please contact
Brent Page at bpape@pili.org or by phone at 312-832-5128.*